

Ref. 2024-103337

26 April 2024

Christopher Mumford

3/3 Fitzell Place
Brookvale NSW 2100

Email: christopherjm79@gmail.com

Dear Mr Mumford

Decision to Restrict Your Contact with the Office

The Office of the Commonwealth Ombudsman manages complaints about the administrative actions of Australian and ACT government agencies and prescribed private sector organisations.

Between 6 December 2023 and 23 April 2024, you have sent a large volume of emails to our Office. Your emails are not directed exclusively to our Office, as various government agencies are copied in as recipients. It is difficult to understand your concerns, what your complaint is about and how our Office may be able to help you.

On 15 April 2024, we wrote to you to advise that if you continue to send excessive volumes of emails we may take steps to restrict your contact with our Office.

As you have continued to send an excessive volume of emails that have not raised any matters we can consider, I am writing to advise you that I have decided to restrict your email contact with our office. This means we will block your email address: christopherjm79@gmail.com.

You can still complain about an Australian or ACT government agency, or prescribed organisation by:

- Calling 1300 362 076
- Completing our [online form on our website](#)
- writing to us at GPO Box 442, Canberra ACT 2601
- attending one of our [offices](#).

Review of my decision

My decision to restrict your contact with the Office is effective immediately. If you lodge a new complaint that we are authorised to consider, we will review your restriction and decide if it should be maintained, amended or withdrawn.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'J. Mulder', written in a cursive style.

Joanne Mulder

Senior Assistant Ombudsman

Complaints Branch