

# Centralised Gas Hot Water Service Reimbursement Scheme



Application Reference:CG-12396

13/10/2023

CHRISTOPHER MUMFORD  
3/3 & 4 FITZELL PL  
BROOKVALE NSW 2100

Dear CHRISTOPHER MUMFORD,

Thank you for your application requesting that you be reimbursed under the Centralised Gas Hot Water Reimbursement Scheme operated by NSW Land and Housing Corporation (LAHC).

Your application has been received and we will endeavour to assess your application within two months, providing that all the required information has been received. If we have any questions or require more information, then we will contact you.

Once we assess your application and confirm that you are eligible for reimbursement under this scheme we will then write to you again giving details of the amount you are eligible to receive. We will include information about how to accept or decline the offer.

Please be aware that the number of applications being assessed at any one time may impact on the timeframe to finalise your application, but please be assured that we will keep you informed as the application progresses.

Any enquiries should be made to [gasreimbursements@facns.nsw.gov.au](mailto:gasreimbursements@facns.nsw.gov.au) or by telephone on (02) 9384 4154. Alternatively, you can contact your local Department of Communities and Justice (DCJ) Housing office or community housing provider who will be able to direct your enquiry to the Land and Housing Corporation to respond.

Yours sincerely

Gas Reimbursement Team  
**NSW Land And Housing Corporation**  
**Department of Planning and Environment**